



CAPABILITY STATEMENT

 Medicaid
Provider & Vendor

 PUC Paratransit
since 2012

 DBE
Certified

 HUBZone
Certified

 NEPA
Alliance

COMPANY OVERVIEW

Visit Vans LLC is a Pennsylvania Medicaid Provider and Vendor and PUC Paratransit Motor Carrier (since 2012), providing Medicaid non-medical transportation (NMT) and non-emergency medical transportation (NEMT) services across the Lehigh Valley and Northeast Pennsylvania. Visit Vans is a rare multi-credentialed provider serving the Office of Developmental Programs (ODP), the Office of Long-Term Living (OLTL), and the Office of Medical Assistance Programs (OMAP). Visit Vans is also a federally certified HUBZone Small Business and a PennDOT-certified Disadvantaged Business Enterprise (DBE). Visit Vans transportation services are supporting Pennsylvania's rural healthcare transformation across the Northeast PREP region transporting waiver-enrolled individuals, older adults, and rural residents requiring access to care.

 Visit Vans rural Medicaid territory covers Carbon, Pike, Monroe, Schuylkill, and the HRSA-rural tracts of Berks County, and are actively scaling rural service capacity in support of Pennsylvania's federally approved Rural Health Transformation Plan.

CORE SERVICES



Non-emergency medical transportation (NEMT)
Medicaid-authorized transportation for waiver-enrolled and Medical Assistance recipients



Non-medical transportation (NMT)
Day program, employment support, and community integration transport for ODP and OLTL participants



Specialty care transport
Wheelchair-accessible and wait-friendly transport to regional medical destinations



Hospital and nursing facility transport
Discharge, appointment, and routine medical transportation

MEDICAID OFFICES SERVED

- Office of Developmental Programs (ODP)
- Office of Medical Assistance Programs (OMAP)
- Office of Long-Term Living (OLTL)
- Medicaid Vendor

PAST PERFORMANCE



Trips completed
~12,000
Over the past 2 years



Monthly volume
500+
Trips per month

SERVICE COUNTIES

- Lehigh
- Northampton
- Carbon
- Schuylkill
- Monroe
- Pike
- Berks

SPECIALTY MEDICAL CARE DESTINATIONS



BEHAVIORAL HEALTH & INTELLECTUAL/PHYSICAL DISABILITY SERVICES



SUPPORT COORDINATION ORGANIZATIONS

Active partnerships with SCOs serving the Lehigh Valley and extending into Northeast PA rural counties

REGIONAL HEALTH PARTNERSHIPS

Visit Vans serves as a transportation partner connecting Medicaid populations to specialty medical and behavioral health services across the region.



Carbon County is our home, too.

Visit Vans has put down roots in Carbon County with a leased operational hub, creating local employment and contributing to the region's economic vitality. We're not just serving rural Northeast Pennsylvania — we're invested in it.

Regional Engagement

- ✓ Member, NEPA Alliance
- ✓ Active board member, Community Action Lehigh Valley (CALV)
- ✓ Engaged with Pennsylvania's Rural Health Transformation Plan and Northeast Rural Care Collaborative development

CONTACT & IDENTIFIERS

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PA PUC CERTIFICATE #
6413974

**PROMISE PROVIDER/
VENDOR ID:** 103845871

NAICS
485991, 485999,
485510, 485410,
488999

CERTIFICATIONS
HUBZone # 65019
DBE# 20402793

ESTABLISHED
2012

PEOPLE DRIVE OUR PURPOSE...